

Privacy Policy

The East West Foundation of Australia (TEWFA)

Last updated: 28/08/2026

1. Introduction

The East West Foundation of Australia (TEWFA) respects your privacy and is committed to protecting the personal information you provide when visiting our website

www.tewfa.org.au.

This Privacy Policy explains how we collect, use, disclose, and protect your personal information in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

By using our website, you agree to the practices described in this policy.

2. Who We Are

The East West Foundation of Australia is a volunteer-driven charitable and educational organisation that raises funds to support humanitarian programs including healthcare, education, children's welfare, and community development projects in rural South India.

Contact details:

The East West Foundation of Australia

Ross House, 247 Flinders Lane

Melbourne VIC 3000, Australia

Phone: +61 3 9650 0514

Email: admin@tewfa.org.au

3. Personal Information We Collect

We may collect personal information when you interact with our website or services.

Information you provide

This may include:

- Name
- Email address
- Phone number

- Postal address
- Donation details
- Messages or enquiries

You may provide this information when you:

- Make a donation
- Subscribe to our newsletter
- Contact us through the website
- Register for events or fundraising activities

Automatically collected information

When you visit our website, we may collect certain technical information automatically, including:

- IP address
 - Browser type and device information
 - Pages visited and website activity
 - Cookies and analytics data
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4. How We Use Your Information

We use personal information to:

- Process donations and provide tax receipts
 - Communicate with donors and supporters
 - Send newsletters and updates about our projects and events
 - Respond to enquiries and requests
 - Improve our website and services
 - Comply with legal and regulatory obligations
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5. Donations and Payment Processing

When you donate through our website, payment transactions may be processed by secure third-party payment providers such as **Stripe or PayPal**.

These providers may collect payment information including credit card details to process the transaction. TEWFA does **not store credit card details on its servers**.

Your payment information is handled according to the privacy and security policies of those providers.

6. Email Communications

If you subscribe to our mailing list, we may send newsletters, fundraising updates, and information about our activities.

You can unsubscribe at any time by clicking the **unsubscribe link** in the email or by contacting us.

7. Cookies and Website Analytics

Our website may use cookies and similar technologies to:

- Improve website functionality
- Understand how visitors use our website
- Analyse website traffic
- Enhance user experience

Cookies are small files stored on your device. You can choose to disable cookies through your browser settings, although some parts of the website may not function properly.

8. Disclosure of Personal Information

We do not sell, trade, or rent personal information.

Your information may be shared with trusted third-party service providers when necessary, such as:

- Payment processors
- Email newsletter platforms
- Website hosting providers
- IT service providers

These organisations are required to protect your information and only use it for the purposes we specify.

We may also disclose information if required by law.

9. Data Security

We take reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification, or disclosure.

However, no method of internet transmission is completely secure.

10. Access and Correction

You may request access to the personal information we hold about you or request that it be corrected if it is inaccurate.

Requests can be made by contacting us using the details below.

11. Third-Party Websites

Our website may contain links to external websites. We are not responsible for the privacy practices or content of those websites.

12. Changes to This Policy

We may update this Privacy Policy from time to time. Any updates will be posted on this page with a revised date.

13. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

Email: admin@tewfa.org.au

Phone: +61 3 9650 0514

Address: Ross House, 247 Flinders Lane, Melbourne VIC 3000, Australia